



Grv 2731

PATENT  
ATTORNEY DOCKET NO. 02324/019001

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Luis Ortiz et al. Art Unit: Unknown  
Serial No.: 09/267,178 Examiner: Unknown  
Filed : March 12, 1999  
Title : COMPUTER TELEPHONY SYSTEM USING MULTIPLE HARDWARE  
PLATFORMS TO PROVIDE TELEPHONY SERVICES

Assistant Commissioner for Patents  
Washington, DC 20231

TRANSMITTAL LETTER

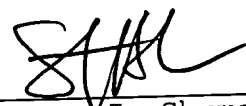
The following Preliminary Amendment is enclosed for  
filing in regard to the above-referenced application.

Please apply any charges not covered, or any credits,  
to Deposit Account No. 06-1050.

Respectfully submitted,

Date:

8/4/99

  
Steven J. Shumaker  
Reg. No. 36,275

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Diane Wimperis  
Diane Wimperis



GAU 2731

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PATENT

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Washington, DC 20231

PRELIMINARY AMENDMENT

Before initiation of examination of this application,  
please amend the above-referenced application as follows:

In the Specification:

At page 1, line 1, insert --09/260,299-- in the blank  
after "No."

At page 1, line 2, delete ", and bearing attorney  
docket no. 02324.018001".

At page 1, line 3, insert --09/260,299-- in the blank  
after "No."

REMARKS

In this Amendment, Applicant has amended the  
specification to verify Applicants' claim of priority.

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